

## Quarterly statistics on availability and performance of dedicated interfaces for period Q4/2022

**Bank Name:** UniCredit International Bank (Luxembourg) S.A.  
**Report Date:** 02/01/2023  
**Starting date :** 01/10/2022  
**Ending date :** 31/12/2022

Date	Uptime		Downtime		AISP response Time (in ms)		AISP Daily error response rate	PISP response Time (in ms)		PISP Daily error response rate	CBPIL response Time (in ms)	CBPIL Daily error response rate
	eBanking	TPP	ebanking	TPP	eBanking	TPP	TPP	eBanking	TPP	TPP	TPP	TPP
01/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
02/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	1410.00	0%	N/A	0.00	0%	0.00	0%
03/10/2022	100.00%	99.79%	0.00%	0.21%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
04/10/2022	100.00%	98.96%	0.00%	1.04%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
05/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
06/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
07/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
08/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
09/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
10/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
11/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
12/10/2022	100.00%	99.79%	0.00%	0.21%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
13/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
14/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
15/10/2022	100.00%	99.79%	0.00%	0.21%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
16/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
17/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
18/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
19/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
20/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
21/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
22/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
23/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
24/10/2022	100.00%	99.38%	0.00%	0.62%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
25/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
26/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
27/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
28/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	1719.50	0%	N/A	0.00	0%	0.00	0%
29/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
30/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
31/10/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
01/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
02/11/2022	100.00%	99.79%	0.00%	0.21%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
03/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
04/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
05/11/2022	100.00%	99.79%	0.00%	0.21%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
06/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
07/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
08/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
09/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
10/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
11/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
12/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
13/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
14/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
15/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
16/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
17/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%

18/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
19/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
20/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
21/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
22/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
23/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
24/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
25/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
26/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
27/11/2022	100.00%	99.79%	0.00%	0.21%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
28/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
29/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
30/11/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
01/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
02/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
03/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
04/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
05/12/2022	100.00%	99.79%	0.00%	0.21%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
06/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
07/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
08/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
09/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
10/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
11/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
12/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
13/12/2022	100.00%	99.79%	0.00%	0.21%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
14/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
15/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
16/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	4677.00	0%	N/A	0.00	0%	0.00	0%
17/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
18/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
19/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
20/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
21/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
22/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
23/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
24/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
25/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
26/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
27/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
28/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
29/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
30/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%
31/12/2022	100.00%	100.00%	0.00%	0.00%	N/A	0.00	0%	N/A	0.00	0%	0.00	0%

Lexicon:  
-TPP: Third Party Provider  
-AISP: Account Information Service Provider  
-PISP: Payments Initiation Service Provider  
-CBPII: Card Based Payment Instrument Issuer  
-KPI: Key Performance Indicator  
-PSD2: Payments Service Directive 2